

Eventmanager Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Eventmanager

Product Description: egocentric Systems provides a robust all-in-one Event Ticketing Box Office

Solution. **Report Date:** May 28, 2024

Notes: The evaluation was conducted by an Accessibility consultant in *Pure Accessibility LLC* based in Denver Colorado, who is a Certified Professionals in Accessibility Core Competencies (CPACC) by the International Association of Accessibility Professionals (IAAP). Identified issues will be remediated in an upcoming release, as we are fully committed to making our platform accessible for all users irrespective of their disability.

Evaluation Methods Used: Conformance to the listed accessibility standards has been evaluated using both automated and manual testing. The accessibility testing include: (i) semi-automated scans, (ii) human judgement tests such as tool-assisted tests, visual inspection (iii) testing with assistive technology by an expert user.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (No) Level AA (No) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Eventmanager supports text alternatives for most non-text content, including controls, input, sensory content and images.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The customer is responsible for accessible media on the platform.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	The customer is responsible for accessible media on the platform.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	The customer is responsible for accessible media on the platform.
1.3.1 Info and Relationships (Level A)	Supports	Eventmanager use a logical structure where information and relationships can be programmatically determined or are available in text.
1.3.2 Meaningful Sequence (Level A)	Supports	Eventmanager present content in a meaningful order.
1.3.3 Sensory Characteristics (Level A)	Supports	Eventmanager do not rely on sensory information alone to convey meaning.
1.4.1 Use of Color (Level A)	Supports	Eventmanager do not rely only on color coding to convey information.
1.4.2 Audio Control (Level A)	Not Applicable	There is no audio to be controlled in Eventmanager.
2.1.1 Keyboard (Level A)	Supports	Eventmanager core functionality can be accessed by the keyboard. All active elements like links, buttons, and form fields receive keyboard tab focus.
2.1.2 No Keyboard Trap (Level A)	Supports	There are no keyboard traps in Eventmanager.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not Applicable	Eventmanager do not require this capability for operation.

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2.2.1 Timing Adjustable (Level A)	Supports	Time to order tickets can be adjusted by request.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Eventmanager do not use moving or blinking content.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	Eventmanager do not use flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	Eventmanager provide a way to bypass blocks for users.
2.4.2 Page Titled (Level A)	Supports	Eventmanager uses clear page titles.
2.4.3 Focus Order (Level A)	Supports	Components receive focus in an order that preserves meaning.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Eventmanager use meaningful link names.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Not Applicable	Eventmanager do not require users to make specific finger or cursor gestures.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Not Applicable	Eventmanager do not activate functions on the down-click or down-tap.
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	All occurrences of programmatic labels for elements match with the label that the user sees.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	Eventmanager do not utilize any motion interactions.
3.1.1 Language of Page (Level A)	Supports	Eventmanager use HTML language attributes.
3.2.1 On Focus (Level A)	Supports	Eventmanager do not change the context on focus in any case.
3.2.2 On Input (Level A)	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Access to help is consistently offered in the same order across Web pages.
3.3.1 Error Identification (Level A)	Supports	Error messages are identified by assistive technology.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Supports	All input fields are clearly labeled, and clear instructions are given for user input.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	When information has previously been collected, it is prepopulated in the relevant fields or automatically displayed on the page.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata
4.1.2 Name, Role, Value (Level A)	Supports	Name, role, and value of interface elements are available to assistive technology.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	There is no live media used for Eventmanager.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	There is no video content in Eventmanager that requires audio descriptions.
1.3.4 Orientation (Level A 2.1 and 2.2)	Supports	Content is not restricted to any mobile display orientations.
1.3.5 Identify Input Purpose (Level A 2.1 and 2.2)	Supports	Eventmanager allows autocomplete to simplify the user input process where it is applicable.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Eventmanager interface text meets the minimum color contrast ratio against its background color.
1.4.4 Resize text (Level AA)	Supports	Eventmanager do not lose content or functionality using the 200% zoom.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Supports	Eventmanager does not use any images of text to convey information to the user.
1.4.10 Reflow (Level A 2.1 and 2.2)	Supports	Content in Eventmanager can be presented without loss of information or functionality, and without requiring scrolling in two dimensions.
1.4.11 Non-text Contrast (Level A 2.1 and 2.2)	Supports	Core system functionality such as login screens, user menus, navigation controls, and visual content has a contrast ratio of at least 3:1
1.4.12 Text Spacing (Level A 2.1 and 2.2)	Supports	Eventmanager content uses adequate text spacing.
1.4.13 Content on Hover or Focus (Level A 2.1 and 2.2)	Supports	Pop-up content does not prevent users access to other page content, and users have adequate access to pop-up content.
2.4.5 Multiple Ways (Level AA)	Supports	Eventmanager provides multiple ways to reach a page.
2.4.6 Headings and Labels (Level AA)	Supports	Page headings and labels are meaningful.
2.4.7 Focus Visible (Level AA)	Supports	Visual focus is available for keyboard-only users across Eventmanager.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content.
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	The platform does not possess any features in which a dragging movement is involved.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	The size of the target for pointer inputs is at least 24 by 24 CSS pixels.
3.1.2 Language of Parts (Level AA)	Not Applicable	Eventmanager do not use language attributes for content parts.
3.2.3 Consistent Navigation (Level AA)	Supports	Eventmanager uses consistent menu navigation across the application.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA)	Supports	Eventmanager uses icons and buttons consistently across the application.
3.3.3 Error Suggestion (Level AA)	Supports	Eventmanager identify input errors.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Eventmanager reduces the risk of input errors and provides messaging where users can check their answers before saving the data.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Not Applicable	Authentication is not required to use the application.
4.1.3 Status Messages (Level AA 2.1 only)	Supports	Status messages are promptly displayed/communicated to the user.

Legal Disclaimer

Eventmanager has made every attempt to ensure the accuracy and reliability of the information provided in this report as of the date of the report. We cannot guarantee that the web application is free from accessibility defects. The contents of this document are subject to change without notice. No contractual obligations are formed either directly or indirectly by this document, and this document shall not be interpreted to be included in any contract between the parties.